

Pre TRENZ 2024 Famil - West Coast

3-7 May 2024

**WEST COAST**  
NEW ZEALAND  
UNTAMED NATURAL WILDERNESS



**Development West Coast**

Tourism New Zealand

**Email address** [tourism@dwc.org.nz](mailto:tourism@dwc.org.nz)

## Explore the Untamed Natural Wilderness of the West Coast, South Island!

The West Coast, or 'the Coast' as locals call it, is an untamed natural wilderness of rivers and rainforests, glaciers and geological treasures. This region is 600km long and there's a lot to see. In fact, the Great Coast Road stretching from Westport to Greymouth is one of the top 10 coastal drives in the world rated by Lonely Planet..

**Starts: 3 May 2024 in Christchurch**

**Ends: 7 May 2024 in Christchurch**

**Number of seats available: 8**

Additional notes: Please arrive in Christchurch on May 2nd as the Famil starts early on May 3rd.

Day 1 Friday, 3 May 2024



## Make your way from your accommodation to Christchurch International Airport

Please make your way from your accommodation to the Christchurch International Airport. Plan to arrive at the airport at 07:20am (check in closes at 08:00am / plane departs at 08:30am).

### Date and time

 3 May 2024

### Location

 Start: null

 End: 30 Durey Road, Christchurch 8053, New Zealand



## Flight from Christchurch to Hokitika

Flight



The days you spend on the West Coast will lead to travel stories you'll tell for the rest of your life. While this region accounts for nearly 10% of New Zealand's land area, it has less than 1% of the country's population. In other words, there's a lot of untouched beauty here. Fall into nature's fierce embrace and you'll emerge as a more adventurous person.

### About our flights to Hokitika

Air New Zealand operates daily non-stop flights to Hokitika from Christchurch, with connections across the New Zealand domestic network. With all our New Zealand domestic airfares you can choose seat, seat+bag, flexichange or flexirefund fare types. Flexichange gives you the flexibility to change your flight with no change fees while flexirefund is fully refundable. Find out more about our New Zealand domestic seat options.

### Date and time

 Departure: 3 May 2024 at 8:30 am (Check-in 8:00 am)

 Arrival: 3 May 2024 at 9:15 am

### Details

Christchurch to Hokitika (Adult - Economy Class) x 8



## Welcome to the West Coast



Palm-fringed beaches, icy glaciers, historic places and everything in between ... the West Coast stretches 600 km from Kahurangi Point in the north to Awarua Point in the south, but never more than about 50 km across between the Tasman Sea and the Southern Alps.

We're New Zealand's third largest region but more like a series of regions and districts, each with their own unique landscape, distinct climate, attractions and stories.

Discovering our treasures will take a while. Millions of years went into forming this land – good things take time so be prepared to stay longer!



## Transfer with Hokitika Scenic Tours

Transfer • Hokitika 7810, New Zealand



You will meet your driver/vehicle at the Hokitika Airport along with your Tour Leader and the rest of the group.

At Hokitika Scenic Tours we specialise in guided tours of this magnificent part of Aotearoa. From accommodation bookings and transfers for private groups, through to half and full-day tours or multi-day tour packages. Our goal is to create the best, custom experience for you and your family and friends.

### Date and time

Pick up: 3 May 2024 at 9:15 am

Drop off: 6 May 2024 at 2:05 pm

### Location

Hokitika 7810, New Zealand

### Details

Transfer with Hokitika Scenic Tours (Entire famil transfer)  
× 1



## Transfer from Hokitika Airport to Breakers Boutique Accommodation

Hokitika Airfield (HKK), Hokitika 7810, New Zealand

**Date and time**

📅 Start: 3 May 2024 at 9:30 am

📅 End: 3 May 2024 at 10:20 am

**Location**

📍 Start: Hokitika 7810, New Zealand

📍 End: Greymouth 7873, New Zealand



**Site Inspection - Breakers Boutique Accommodation**

Guide • Greymouth 7873, New Zealand



Stunningly located on the Punakaiki Coastline, overlooking the Tasman Sea, Breakers is a boutique bed & breakfast, offering true NZ hospitality with its beachfront location and amazing panoramic sea views.

- 2 x rooms upstairs in main house (Breakthrough & Breakwater)
- 2 x rooms in the annex (Driftwood & Sunset)

**Date and time**

📅 Start: 3 May 2024 at 10:20 am

📅 End: 3 May 2024 at 10:50 am

**Location**

📍 Greymouth 7873, New Zealand

**Details**

Site Inspection (Adult) x 1

**Inclusions**

Site Inspection



**Transfer from Breakers Boutique Accommodation to Pancake Rocks & Blowholes**

Breakers Boutique Accommodation, Greymouth 7873, New Zealand

**Date and time**

📅 Start: 3 May 2024 at 10:50 am

📅 End: 3 May 2024 at 11:30 am

**Location**

📍 Start: Greymouth 7873, New Zealand

📍 End: 4294 State Highway 6, Punakaiki 7873, New Zealand



## Pancake Rocks & Blowholes Walk

Pancake Rocks Cafe, Coast Road, Punakaiki 4300, New Zealand



Explore a limestone landscape of pancake-shaped rock formations, blowholes and surge pools on this short, paved walk that's great for families.

**Distance: 1.1km**

**Duration: 20/30 min loop.**

This is an all-weather walk around the curious limestone formations of pancake rocks and blowholes. With the exception of an optional short section with steps, the walk is suitable for wheelchairs (with assistance).

Blowholes form from a mixture of compressed water and air escaping through the caverns below and being forced upwards, creating a huge wall of spray. They are at their best around high tide when there is a south-westerly swell.

Spectacular views, geological oddities, coastal forest, rich birdlife and marine mammals are highlights along this walk.

### Date and time

 Start: 3 May 2024 at 11:30 am

 End: 3 May 2024 at 12:00 pm

### Location

 Coast Road, Punakaiki 4300, New Zealand



## Transfer from Pancake Rocks & Blowholes to Scenic Hotel Punakaiki

Pancake Rocks and Blowholes Track, 4294 State Highway 6, Punakaiki 7873, New Zealand

### Date and time

 Start: 3 May 2024 at 12:00 pm

 End: 3 May 2024 at 12:05 pm

### Location

 Start: 4294 State Highway 6, Punakaiki 7873, New Zealand

 End: 4237 State Highway 6, Punakaiki 7873, New Zealand



## Site Inspection - Scenic Hotel Punakaiki

Guide • Punakaiki 7873, New Zealand



Scenic Hotel Punakaiki (previously Ocean View Retreat / Punakaiki Resort).

Situated 30 minutes north of Greymouth and 300m south of the famous Pancakes Rocks and Blowholes, the Resort is surrounded by the Paparoa National Park and is only a stone's throw from the beach. The 63 rooms are modern studio units, designed in harmony with the local environment to maintain a sense of privacy and have either ocean or rainforest views.

- ˘ 13 x Beachview rooms
- ˘ 14 x Grand Ocean view rooms
- ˘ 24 x Rainforest rooms
- ˘ 12 x Deluxe suites

### Date and time

Start: 3 May 2024 at 12:05 pm

End: 3 May 2024 at 12:35 pm

### Location

Punakaiki 7873, New Zealand

### Details

Site Inspection (Site Inspection) x 1



## Transfer from Scenic Hotel Punakaiki to Monteith's Brewery

Scenic Hotel Punakaiki, 4237 State Highway 6, Punakaiki 7873, New Zealand

### Date and time

Start: 3 May 2024 at 12:35 pm

End: 3 May 2024 at 1:15 pm

### Location

Start: 4237 State Highway 6, Punakaiki 7873, New Zealand

End: 60 Herbert Street, Greymouth 7805, New Zealand



## Dine at Monteiths Brewery

Meal • Greymouth 7805, New Zealand



At Monteith's Brewing Company we love beer.

Come and enjoy one of our locally brewed award-winning beers and great hearty meals. Located in Greymouth on the West Coast, Monteith's Brewery is the original home of craft brewing in New Zealand and is a recognised Qualmark Gold visitor experience. This is thanks to our great hospitality, fabulous menu, prompt service and wonderful stories; not to mention, our selection of award-winning beers and ciders.

### **(Brewery Tour is not included in this famil)**

The Monteith's Beer Experience is a walking, talking and tasting tour through the original home of Monteith's. We'll take you backstage to learn all about our family of beers and ciders, from our history and how it's made, through to pouring the perfect glass, direct from the tap. Learn everything you need to know about our former brewery in this fully immersive tasting experience, and leave feeling like a pro.

#### **Date and time**

 Start: 3 May 2024 at 1:15 pm

 End: 3 May 2024 at 2:15 pm

#### **Location**

 Greymouth 7805, New Zealand

#### **Details**

Dine at Monteiths Brewery (Lunch) x 10



## Transfer from Monteiths Brewery to Copthorne Hotel

Monteiths Brewery, 60 Herbert Street, Greymouth 7805, New Zealand

#### **Date and time**

 Start: 3 May 2024 at 2:15 pm

 End: 3 May 2024 at 2:20 pm

#### **Location**

 Start: 60 Herbert Street, Greymouth 7805, New Zealand

 End: 32 Mawhera Quay, Greymouth 7805, New Zealand



## Site Inspection - Copthorne Hotel Greymouth

Guide • Greymouth 7805, New Zealand



With a riverside location right in the centre of town, Copthorne Hotel Greymouth offers comfortable, modern 53 room accommodation, just refurbished, along with Jimmy Cook's Kiwi Kitchen restaurant and bar:

- 44 x Superior room
- 8 x Superior Riverview room
- 1 x suite

### Date and time

Start: 3 May 2024 at 2:20 pm

End: 3 May 2024 at 2:50 pm

### Location

Greymouth 7805, New Zealand

### Details

Site Inspection (Adult) x 1

### Inclusions

Site Inspection



## Transfer from Copthorne Hotel to Awatuna Sunset Lodge

Copthorne Hotel Greymouth, 32 Mawhera Quay, Greymouth 7805, New Zealand

### Date and time

Start: 3 May 2024 at 2:50 pm

End: 3 May 2024 at 3:20 pm

### Location

Start: 32 Mawhera Quay, Greymouth 7805, New Zealand

End: Hokitika 7882, New Zealand



## Site Inspection - Awatuna Sunset Lodge

Guide • Awatuna 7882



Awatuna Sunset Lodge is a luxury adult retreat with breathtaking views of the Tasman Sea. Enjoy this truly culinary experience offering an extensive garden-to-plate menu. Sip champagne in the sea view spa while watching the sunset or take a complimentary tour in an amphibious craft to the beach. With only three rooms, Elizabeth and Selwyn provide an exceptional and personalised experience, creating lasting memories of your time at this unique lodge.

**Date and time**

📅 Start: 3 May 2024 at 3:20 pm

📅 End: 3 May 2024 at 3:50 pm

**Location**

📍 Awatuna 7882

**Details**

Site Inspection (Adult) x 1

**Transfer from Awatuna Sunset Lodge to Fox Glacier**

Awatuna Sunset Lodge, Hokitika 7882, New Zealand

**Date and time**

📅 Start: 3 May 2024 at 3:50 pm

📅 End: 3 May 2024 at 6:30 pm

**Location**

📍 Start: Hokitika 7882, New Zealand

📍 End: 15 Main Road, Fox Glacier 7886, New Zealand

**Accommodation (1 night)**

Fox Glacier 7886, New Zealand



The hotel is located in one of the world's most ruggedly beautiful environments - nestled beneath the towering Southern Alps. All 20 rooms are beautifully appointed and feature their own balcony, lounge area and spacious bedroom.

Hotel restaurant available for breakfast and dinner (summer only).

20 x Fox Glacier Hotel rooms

**Date and time**

📅 Check-in: 3 May 2024 at 3:50 pm

📅 Check-out: 4 May 2024 at 7:30 am

**Location**

📍 Fox Glacier 7886, New Zealand

**Details**

Run of House (Room & Breakfast) x 10

**Check in at hotel and time to fresh up / free time before dinner**

Check in and freshen up at Destination Fox Glacier before dinner.

From 18:30 to 18:55 (25 minutes)

**Date and time**

 3 May 2024



## Walk to Betsey Jane Eatery & Bar for dinner

Distinction Fox Glacier Te Weheka Hotel, 15 Main Road, Fox Glacier 7886, New Zealand

Walk to Betsey Jane Eatery & Bar - about 5 minutes.

**Date and time**

 Start: 3 May 2024 at 6:55 pm

 End: 3 May 2024 at 7:00 pm

**Location**

 Start: 15 Main Road, Fox Glacier 7886, New Zealand

 End: 27 Cook Flat Road, Fox Glacier 7886, New Zealand



## Dine at Betsey Jane Eatery & Bar

Meal • Fox Glacier



Betsey Jane is a new bar/eatery (opened during the pandemic) in Fox Glacier that was converted from an old two-bedroom cottage to a beautiful big restaurant.

Warm, cosy atmosphere, delicious food and great wine options.

Simple food done very well!

**Date and time**

 Start: 3 May 2024 at 7:00 pm

 End: 3 May 2024 at 9:00 pm

**Location**

 Fox Glacier

**Details**

Dine at Betsey Jane Eatery & Bar (Meal) x 10



## Walk from Betsey Jane Eatery & Bar to Distinction Fox Glacier

Betsey Jane eatery & bar, 27 Cook Flat Road, Fox Glacier 7886, New Zealand

Walk to Distinction Fox Glacier - about 5 minutes.

#### Date and time

 Start: 3 May 2024 at 9:00 pm

 End: 3 May 2024 at 9:05 pm

#### Location

 Start: 27 Cook Flat Road, Fox Glacier 7886, New Zealand

 End: 15 Main Road, Fox Glacier 7886, New Zealand

## Day 2 Saturday, 4 May 2024



### Transfer from Fox Glacier to Waiatoto River

Distinction Fox Glacier Te Weheka Hotel, 15 Main Road, Fox Glacier 7886, New Zealand

#### Date and time

 Start: 4 May 2024 at 7:45 am

 End: 4 May 2024 at 10:00 am

#### Location

 Start: 15 Main Road, Fox Glacier 7886, New Zealand

 End: 1975 Haast-Jackson Bay Road, Haast 7844, New Zealand



### Waiatoto River Safari + BBQ Lunch

Activity • Haast 7844, New Zealand



You'll find New Zealand's only ocean to alps river safari near Haast on the West Coast of the South Island. Discover some of the best examples of New Zealand's dramatically changing landscapes. Learn about the local flora and fauna to be found in this wilderness area. Hear tales of the pioneering spirit of the early settlers and what it's like to live and farm in this remote region today.

Gather a group of 6 or more and you will have the boat to yourselves for an exclusive river safari. Over 2 amazing hours, we will explore the stunning Waiatoto River Valley in South Westland, with photo stops and a breathtaking off-boat experience at the top of the river. Then it's an exhilarating ride back to the Tasman Sea to see where the whitebait breed and the young Kōtuku learn to fly before heading back to our purpose-built safari base for an optional BBQ of scrumptious local fare.

Tour duration: 4 hours  
(minimum of 6 people)

#### Date and time

 Start: 4 May 2024 at 10:00 am

 End: 4 May 2024 at 1:30 pm

#### Location

 Haast 7844, New Zealand

#### Details

Group Jet Boat Tours -BBQ option (Adult) x 10

#### Inclusions

Morning tea, Insect repellent, Life Jackets/woollen coats, Multiple photography stops, Roof on the boat if raining, Natural History commentary, Postcard souvenir



## Transfer Waitoto to Haast

Waitoto River Safari, 1975 Haast-Jackson Bay Road, Haast 7844, New Zealand

#### Date and time

 Start: 4 May 2024 at 1:30 pm

 End: 4 May 2024 at 2:00 pm

#### Location

 Start: 1975 Haast-Jackson Bay Road, Haast 7844, New Zealand

 End: Haast, New Zealand



## Group to split

First group of 4 pax on the Hanging Lakes Scenic Flight, the other 4 pax conduct a site inspection of Heartland Haast Hotel.

#### Date and time

 4 May 2024



## Hanging Lakes Flight

Activity • Haast 7886, New Zealand



This flight shows you many of the highlights of New Zealand's backcountry in one secluded valley in South Westland's remote alpine environment, with a mountain landing so you can soak up the atmosphere of this isolated region. Cascading waterfalls and hanging lakes are just some of the visual treats awaiting you on this beautiful flight through South Westland's World Heritage Area. Essential gear for alpine landings:

- ✓ Sunglasses
- ✓ Covered shoes (sneakers or trainers are fine) or hiking boots
- ✓ Wear comfortable outdoor clothing suitable for wearing on the snow. The temperature can be 5-10 degrees cooler up there.
- ✓ Camera (or phone) and plenty of room on your memory card.

Please note: no selfie sticks as they are a safety hazard.

<p><b>Date and time</b></p> <p> Start: 4 May 2024 at 2:30 pm (Check-in 2:00 pm)</p> <p> End: 4 May 2024 at 3:00 pm</p> <p><b>Location</b></p> <p> Haast 7886, New Zealand</p>	<p><b>Details</b></p> <p>Hanging Lakes Flight (Adult) x 4</p> <p><b>Inclusions</b></p> <p>Mountain Landing</p>
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 **Site Inspection - Heartland Hotel Haast**  
 Guide • Haast 7886, New Zealand



This accommodation has spectacular mountain views and all you need to rest, refuel and relax during your adventures. The hotel provides a courtesy coach to and from the Haast township, as well as complimentary guest parking, free WiFi throughout the hotel and SkyTV in the café and bar.

<p><b>Date and time</b></p> <p> Start: 4 May 2024 at 2:30 pm</p> <p> End: 4 May 2024 at 3:00 pm</p> <p><b>Location</b></p> <p> Haast 7886, New Zealand</p>	<p><b>Details</b></p> <p>Heartland Hotel Haast - Site Inspection (Room) x 1</p>
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 **Group to swap**

First group of 4 pax conduct a site inspection of Heartland Hotel Haast, the other 4 pax Hanging Lakes Scenic Flight.

<p><b>Date and time</b></p> <p> 4 May 2024</p>
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## Hanging Lakes Flight

Activity • Haast 7886, New Zealand



This flight shows you many of the highlights of New Zealand's backcountry in one secluded valley in South Westland's remote alpine environment, with a mountain landing so you can soak up the atmosphere of this isolated region. Cascading waterfalls and hanging lakes are just some of the visual treats awaiting you on this beautiful flight through South Westland's World Heritage Area. Essential gear for alpine landings:

- ✓ Sunglasses
- ✓ Covered shoes (sneakers or trainers are fine) or hiking boots
- ✓ Wear comfortable outdoor clothing suitable for wearing on the snow. The temperature can be 5-10 degrees cooler up there.
- ✓ Camera (or phone) and plenty of room on your memory card.

Please note: no selfie sticks as they are a safety hazard.

### Date and time

 Start: 4 May 2024 at 3:00 pm

 End: 4 May 2024 at 3:30 pm

### Location

 Haast 7886, New Zealand

### Details

Hanging Lakes Flight (Adult) x 4

### Inclusions

Mountain Landing



## Site Inspection - Heartland Hotel Haast

Guide • Haast 7886, New Zealand



This accommodation has spectacular mountain views and all you need to rest, refuel and relax during your adventures. The hotel provides a courtesy coach to and from the Haast township, as well as complimentary guest parking, free WiFi throughout the hotel and SkyTV in the café and bar.

**Date and time**

 Start: 4 May 2024 at 3:00 pm

 End: 4 May 2024 at 3:30 pm

**Location**

 Haast 7886, New Zealand

**Details**

Heartland Hotel Haast - Site Inspection(Room)x 1

**Transfer from Haast to Wilderness Lodge Lake Moeraki**

Haast, New Zealand

**Date and time**

 Start: 4 May 2024 at 3:30 pm

 End: 4 May 2024 at 4:00 pm

**Location**

 Start: Haast, New Zealand

 End: Moeraki 7842, New Zealand

**Site Inspection - Wilderness Lodge Lake Moeraki**

Guide • Moeraki 7942, NZ



This lodge is located on the lakeshore in untouched rainforest near the Tasman Sea coast's seals and penguins. The Wilderness Lodge experience combines quality scenic accommodation, superb food, gracious hospitality and exciting nature adventures.

- ∨ 4 x Riverview room
- ∨ 20 x Rainforest room

**Date and time**

 Start: 4 May 2024 at 4:00 pm

 End: 4 May 2024 at 4:45 pm

**Location**

 Moeraki 7942, NZ

**Details**

Wilderness Lodge Lake Moeraki - Site Inspection(Room) x 1

**Transfer from Wilderness Lodge Lake Moeraki to Franz Josef**

Wilderness Lodge Lake Moeraki, Moeraki 7842, New Zealand

### Date and time

Start: 4 May 2024 at 4:45 pm

End: 4 May 2024 at 6:45 pm

### Location

Start: Moeraki 7842, New Zealand

End: Main Road, Franz Josef / Waiiau 7886, New Zealand



## Site Inspection - Scenic Hotel Franz Josef

Guide • 7886, New Zealand



Scenic Hotel Franz Josef Glacier sits at the edge of the Westland World Heritage Park, and is just moments from one of New Zealand's most spectacular natural attractions, the Franz Josef Glacier.

The hotel offers 130 rooms in two separate hotel 'wings':

- 46 x Standard rooms "Graham wing"
- 84 x Superior rooms "Douglas wing"

Enjoy the beautiful surroundings within Franz Josef village. Restaurant on site.

### Date and time

Start: 4 May 2024 at 6:45 pm

End: 4 May 2024 at 7:00 pm

### Location

7886, New Zealand

### Details

Site Inspection (Site Inspection) x 1



## Transfer from Scenic Hotel Franz Josef to Te Waonui Forrest Retreat

Scenic Hotel Franz Josef Glacier, Main Road, Franz Josef / Waiiau 7886, New Zealand

### Date and time

Start: 4 May 2024 at 7:00 pm

End: 4 May 2024 at 7:05 pm

### Location

Start: Main Road, Franz Josef / Waiiau 7886, New Zealand

End: 3 Wallace Street, Franz Josef / Waiiau 7886, New Zealand



## Accommodation (1 night)

Franz Josef/Westland 7886, New Zealand



Te Waonui Forest Retreat is truly a place to relax and refresh. All focus has been on creating a healthy, environmentally safe habitat to maximise guests' wellbeing. With a natural, earthy ambience and attentive service, there's no better place to take a deep breath and simply unwind. Facilities include The Canopy Restaurant offering a five-course degustation dinner, Frond Lounge Bar and Amaia Luxury Spa. 97 rooms.

### Date and time

 Check-in: 4 May 2024 at 7:00 pm

 Check-out: 5 May 2024 at 7:30 am

### Location

 Franz Josef/Westland 7886, New Zealand

### Details

Scenic Hotel - Te Waonui Forest Retreat (Room & Breakfast) x 10



## Check in at the hotel and time to fresh up / free time before dinner

Check in and freshen up at Te Waonui Forrest Retreat before dinner.

From 19:00 to 19:30 (30 minutes)

### Date and time

 4 May 2024



## Dinner at The Canopy restaurant - 5 course degustation menu

Meal • 7886, New Zealand



Inhouse restaurant - 5 course degustation menu

**Date and time**

 Start: 4 May 2024 at 7:30 pm

 End: 4 May 2024 at 9:30 pm

**Location**

 7886, New Zealand

**Details**

Dinner at The Canopy restaurant - 5 course degustation menu (5 course degustation menu) x 10

## Day 3 Sunday, 5 May 2024



### Walk from Te Waonui to The Helicopter Line

Te Waonui Forest Retreat, 3 Wallace Street, Franz Josef / Waiau 7886, New Zealand

Walk to The Helicopter Line - about 5 minutes.

**Date and time**

 Start: 5 May 2024 at 7:55 am

 End: 5 May 2024 at 8:00 am

**Location**

 Start: 3 Wallace Street, Franz Josef / Waiau 7886, New Zealand

 End: Franz Josef 7856, New Zealand



### The Helicopter Line - Twin Glacier

Activity • 7886, New Zealand



Fly over two of New Zealand's most famous glaciers and land at the head of either the Franz Josef or Fox Glacier. View the incredible natural phenomenon of the glacier as it winds slowly down the carved valleys from its origin in the mountains high above you.

Trip Time: 30 minutes (including snow landing).

**Date and time**

 Start: 5 May 2024 at 8:00 am (Check-in 7:45 am)

 End: 5 May 2024 at 9:00 am

**Location**

 7886, New Zealand

**Details**

Twin Glacier (Ex Franz Josef (Adult)) x 9



## Walk from The Helicopter Line to West Coast Wildlife Centre

The Helicopter Line Franz Josef Glacier, Franz Josef 7856, New Zealand

Walk to th West Coast Wildlife Centre - about 5 minutes.

### Date and time

 Start: 5 May 2024 at 8:55 am

 End: 5 May 2024 at 9:00 am

### Location

 Start: Franz Josef 7856, New Zealand

 End: Cowan Street, Franz Josef / Waiiau 7886, New Zealand



## West Coast Wildlife Centre - Admission

Activity • Franz Josef / Waiiau 7886, New Zealand



The West Coast Wildlife Centre is where you will get the chance to get up close and personal with our very special national icon –The Kiwi. See live kiwi in the Nocturnal House, and enjoy other interactive displays. Go behind the scenes for a unique experience. High quality nature films and interactives bring you the very special opportunity to come face to face with our rarest kiwi in a natural walk-through setting with this fabulous wildlife New Zealand tour.

### Date and time

 Start: 5 May 2024 at 9:00 am

 End: 5 May 2024 at 10:00 am

### Location

 Franz Josef / Waiiau 7886, New Zealand

### Details

West Coast Wildlife Centre - Admission (Adult) x 9



## Walk from the West Coast Wildlife Centre to Rainforest Retreat

West Coast Wildlife Centre, Cowan Street, Franz Josef / Waiiau 7886, New Zealand

Walk to Rainforest Retreat - about 5 minutes.

**Date and time**

 Start: 5 May 2024 at 10:00 am

 End: 5 May 2024 at 10:05 am

**Location**

 Start: Cowan Street, Franz Josef / Waiiau 7886, New Zealand

 End: 46 Cron Street, Franz Josef / Waiiau 7856, New Zealand



## Site Inspection - Rainforest Retreat

Guide •

Franz Josef / Waiiau 7856, New Zealand



Rainforest Retreat is situated at the heart of Franz Josef Village on the West Coast of New Zealand's South Island. Secluded but surrounded by a host of local activities and sights, Rainforest Retreat is the perfect base to unwind and explore from. Nestled amongst native bush at the feet of the Southern Alps, Rainforest Retreat offers premium Tree House, Tree Lodge, Tree Huts and Park Motel accommodation, and a friendly and fun backpackers and holiday camp.

- ~ 50+ x Powered Campervan Sites
- ~ 40+ x Dorm rooms
- ~ 8 x Small Ensuite
- ~ 12 x Studio Motels
- ~ 6 x Tree Lodges
- ~ 2 x Tree Huts
- ~ 5 x Deluxe Tree Hut (2 Pax),
- ~ 8 x Deluxe Tree Lodge (3 Pax),
- ~ 6 x Deluxe 2 Bedroom Spa Treehouse (5 Pax)

**Date and time**

 Start: 5 May 2024 at 10:05 am

 End: 5 May 2024 at 10:45 am

**Location**

 Franz Josef / Waiiau 7856, New Zealand

**Details**

Rainforest Retreat - Site Inspection (Adult) x 1



## Transfer from Rainforest Retreat to Westwood Lodge

Rainforest Retreat, 46 Cron Street, Franz Josef / Waiiau 7856, New Zealand

**Date and time**

 Start: 5 May 2024 at 10:45 am

 End: 5 May 2024 at 10:50 am

**Location**

 Start: 46 Cron Street, Franz Josef / Waiiau 7856, New Zealand

 End: 2919 State Highway 6, Franz Josef / Waiiau 7886, New Zealand



## Site Inspection - Westwood Lodge

Guide •

Franz Josef / Waiiau 7886, New Zealand



Westwood Lodge is nestled in the heart of New Zealand's spectacular Glacier Country, seconds away from the majestic Southern Alps and the World Heritage Westland National Park; our luxurious bed and breakfast lodge is an ideal place to unwind and explore Franz Josef Glacier.

- ✓ 6 x Coach House Suite
- ✓ 2 x Main House Suite
- ✓ 1 x Main House Grand Suite

**Date and time**

 Start: 5 May 2024 at 10:50 am

 End: 5 May 2024 at 11:20 am

**Location**

 Franz Josef / Waiiau 7886, New Zealand

**Details**

Site Inspection (Adult) x 1



## Transfer from Westwood Lodge to Ribbonwood Retreat B&B

Westwood Lodge, 2919 State Highway 6, Franz Josef / Waiiau 7886, New Zealand

**Date and time**

 Start: 5 May 2024 at 11:20 am

 End: 5 May 2024 at 11:25 am

**Location**

 Start: 2919 State Highway 6, Franz Josef / Waiiau 7886, New Zealand

 End: 26 Greens Road, Franz Josef / Waiiau 7886, New Zealand



## Site Inspection - Ribbonwood Retreat B&B

Guide •

Franz Josef / Waiau 7886, New Zealand



Situated in a quiet rural location with lively Franz Josef village just a 6 minutes drive away from the village. Uninterrupted views of glaciers, sheer mountain peaks and the forests of Westland National Park.

Fully cooked breakfast fresh from the garden.

- ✓ 1 x Cottage (private garden studio).
- ✓ 1 x Waiho Rooms (exclusive use of the top floor).

### Date and time

Start: 5 May 2024 at 11:25 am

End: 5 May 2024 at 11:55 am

### Location

Franz Josef / Waiau 7886, New Zealand

### Details

Site Inspection (Adult ) x 1



## Transfer from Ribbonwood Retreat to Lake Mapourika

Ribbonwood Retreat Bed & Breakfast Accommodation Franz Josef, 26 Greens Road, Franz Josef / Waiau 7886, New Zealand

### Date and time

Start: 5 May 2024 at 11:55 am

End: 5 May 2024 at 12:00 pm

### Location

Start: 26 Greens Road, Franz Josef / Waiau 7886, New Zealand

End: 7886, New Zealand



## Scenic Cruise with Lunch

Activity • 7886, New Zealand



Journey across the lake and enjoy exclusive access to our private rainforest trail through the Rowi Kiwi Sanctuary.

The rainforest track was carved by your skipper Dale & his team with care and effort to keep the area as untouched as possible, so you can experience the old growth rainforest in its pristine state! This is some of Westland's oldest Jurassic-like rainforest abundant with curious native birdlife.

#### Date and time

📅 Start: 5 May 2024 at 12:00 pm

📅 End: 5 May 2024 at 1:30 pm

#### Location

📍 7886, New Zealand

#### Details

Scenic Cruise with Lunch (Scenic cruise with lunch) x 10



## Transfer from Lake Mapourika to Ross

Lake Mapourika, 7886, New Zealand

#### Date and time

📅 Start: 5 May 2024 at 1:30 pm

📅 End: 5 May 2024 at 3:00 pm

#### Location

📍 Start: 7886, New Zealand

📍 End: Ross, New Zealand



## Site Inspection - Ross Beach Top 10 Holiday Park

Guide • Ross 7812, New Zealand



Stunning beachside location with a couple friendly focus.

Drift off to sleep listening to the sounds of the Tasman Sea.

All pods are upcycled & repurposed Shipping Container accommodation.

Relax and find that personal re-connection in nature, surrounded by private native Harakeke.

9 x private, self-contained Tui Studios

#### Date and time

📅 Start: 5 May 2024 at 3:00 pm

📅 End: 5 May 2024 at 3:30 pm

#### Location

📍 Ross 7812, New Zealand

#### Details

Site Inspection (Adult) x 1



## Transfer from Ross Beach Top 10 to West Coast Treetop Walk & Zipline

Ross Beach TOP10 Holiday Park, 145 Ross Beach Road, Ross 7812, New Zealand

### Date and time

📅 Start: 5 May 2024 at 3:30 pm

📅 End: 5 May 2024 at 3:45 pm

### Location

📍 Start: 145 Ross Beach Road, Ross 7812, New Zealand

📍 End: 1128 Woodstock-Rimu Road, Hokitika 7812, New Zealand



## West Coast Treetop Walk & Zipline

Activity • Hokitika 7812, New Zealand



A leisurely 45-minute to one hour stroll through the beautiful West Coast rainforest tree tops. One of the top things to do in Hokitika, only 15 minutes drive south of the town centre. An exhilarating treetop adventure among temperate rainforest giants, experience life with the birds, high in the ancient Rimu and Kamahi tree canopy. 2 options:

- ✓ **Treetop Walk:** Easy access for all to enjoy along a steel platform 20 metres high and over 450 metres long. Climb to the top of Hokitika Tower 45 metres above the forest floor.
- ✓ **The zipline challenge:** it begins from the platform 45m or 15 storeys above the ground into the sky. It's followed by a 425m long 40 seconds 60km/hr flight within the Rimu rainforest canopy before landing opposite the Cafe/Visitor Centre.

### Date and time

📅 Start: 5 May 2024 at 3:45 pm

📅 End: 5 May 2024 at 4:30 pm

### Location

📍 Hokitika 7812, New Zealand

### Details

West Coast Treetop (Walkway - Adult) x 10

### Amenities

Free parking



## Transfer from Treetop Walk & Zipline to Beachfront Hotel Hokitika

West Coast Tree Top, 1128 Woodstock-Rimu Road, Hokitika 7812, New Zealand

### Date and time

Start: 5 May 2024 at 4:30 pm

End: 5 May 2024 at 4:50 pm

### Location

Start: 1128 Woodstock-Rimu Road, Hokitika 7812, New Zealand

End: 111 Revell Street, Hokitika 7810, New Zealand



## Site Inspection - Beachfront Hotel Hokitika

Guide • Hokitika 7810, New Zealand



Beachfront Hotel Hokitika's unique location on the shores of the Tasman Sea and in the centre of Hokitika. In just a few steps, you can feel the sand between your toes as you beachcomb or be shopping for greenstone, ruby and native wood crafts at the many local workshops and displays.

The accommodation comprises two very different wings; from comfortable street frontage rooms to modern, luxury beachfront rooms. Full services including restaurant, bar and event facilities.

### Date and time

Start: 5 May 2024 at 5:00 pm

End: 5 May 2024 at 5:30 pm

### Location

Hokitika 7810, New Zealand

### Details

Site Inspection (Adult) x 1



## Transfer from Beachfront Hotel Hokitika to Woodland Glen Lodge

Beachfront Hotel Hokitika, 111 Revell Street, Hokitika 7810, New Zealand

### Date and time

Start: 5 May 2024 at 5:30 pm

End: 5 May 2024 at 5:35 pm

### Location

Start: 111 Revell Street, Hokitika 7810, New Zealand

End: 96 Hau Hau Road, Hokitika 7882, New Zealand



## Site Inspection - Woodland Glen Lodge

Guide • Hokitika 7882, New Zealand



Accommodation set in a beautiful country house 2km out of Hokitika township. Escape the bustle of the city for tranquility when you stay. 21 acres of park like grounds to wander as well as a wonderful orchard to sit and enjoy listening to the birds or maybe enjoying a glass of wine.

5 guest rooms:

- ✓ Moeraki Super King Suite
- ✓ Ianthe King Room
- ✓ Paringa Queen Room
- ✓ Mahinapua King Room
- ✓ Rotokino Twin Room

#### Date and time

 Start: 5 May 2024 at 5:35 pm

 End: 5 May 2024 at 6:15 pm

#### Location

 Hokitika 7882, New Zealand

#### Details

Site Inspection (Adult) x 1



## Accommodation (1 night)

Hokitika 7882, New Zealand



Woodland Glen Lodge Bed and Breakfast – accommodation set in a beautiful country house 2km out of Hokitika on the wild west coast of New Zealand. Escape the bustle of the city for tranquility when you stay. We have 21 acres of park like grounds to wander, we also have a wonderful orchard to sit and enjoy listening to the birds maybe enjoying a glass of wine and a picnic. Drive out to one of our beautiful local lakes where you can sit or swim in the crystal waters.

#### Date and time

 Check-in: 5 May 2024 at 5:35 pm

 Check-out: 6 May 2024 at 8:00 am

#### Location

 Hokitika 7882, New Zealand

#### Details

Woodland Glen Lodge (Room & Breakfast) x 5



## Transfer from Woodland Glen Lodge to Rimu Lodge

Woodland Glen Lodge, 96 Hau Hau Road, Hokitika 7882, New Zealand

**Date and time**

 Start: 5 May 2024 at 6:15 pm

 End: 5 May 2024 at 6:25 pm

**Location**

 Start: 96 Hau Hau Road, Hokitika 7882, New Zealand

 End: 33 Seddons Terrace Road, Hokitika 7883, New Zealand

**Site Inspection - Rimu Lodge**

Guide • Hokitika 7883, New Zealand



A boutique lodge where you are able to take time out surrounded by warmth, beauty and comfort. Ideal for discovering the stunning region or simply retreating to the privacy and relaxation of the lodge. All 4 rooms face north east enjoying the sunrise, the Hokitika River and to the mountains beyond. The 2 ground floor rooms opening onto a large deck to enable guests to enjoy the sunny outdoors and listen to the birdsong in the native bush surrounding the lodge. The first floor (upstairs) rooms have access to the deck from the great room.

**Date and time**

 Start: 5 May 2024 at 6:25 pm

 End: 5 May 2024 at 7:05 pm

**Location**

 Hokitika 7883, New Zealand

**Details**

Site Inspection (Adult) x 1

**Accommodation (1 night)**

Hokitika 7883, New Zealand



Rimu Lodge is the only Qualmark 5 star lodge on the West Coast of the South Island. Nestled in a stunning landscape of pristine forest and majestic mountain ranges. Soak up the peace and tranquility of this architecturally designed lodge. Perfectly located to take in its breath-taking surroundings, the lodge is also just 10 minutes' drive from Hokitika's cafes and restaurants. Four individually designed suites which all enjoy views over the Hokitika river and to the Southern alps beyond farmland and majestic native bush. Rimu lodge is renown for its laid back luxury, the perfect place for a weekend away or a stopover on your South Island adventure.

**Date and time**

📅 Check-in: 5 May 2024 at 6:25 pm

📅 Check-out: 6 May 2024 at 8:00 am

**Location**

📍 Hokitika 7883, New Zealand

**Details**

Rimu Lodge (Room & Breakfast) x 3



**Please note the restaurant we are going to for dinner is and historic West Coast Pub. Casual attire is recommended.**

**Date and time**

📅 5 May 2024

**Transfer from Rimu Lodge to Woodstock Hotel**

Rimu Lodge, 33 Seddons Terrace Road, Hokitika 7883, New Zealand

**Date and time**

📅 Start: 5 May 2024 at 7:05 pm

📅 End: 5 May 2024 at 7:10 pm

**Location**

📍 Start: 33 Seddons Terrace Road, Hokitika 7883, New Zealand

📍 End: 250 Woodstock-Rimu Road, Woodstock 7883, New Zealand

**Dine at Woodstock Hotel**

Meal • Woodstock 7883, New Zealand



The Woodstock Hotel has been here from the great days of the Goldrush, when Hokitika was the busiest port in New Zealand and was in the mix to be named the capital of New Zealand. The Woodstock Hotel has played many roles in the life of Woodstock, not only as a public house but also as a meeting place, post office and even as a morgue.

You'll find a typical local meeting place where the locals hang out. Real kiwi pub experience with an extensive menu which something for everyone. They also brew their own beer.

**Date and time**

 Start: 5 May 2024 at 7:15 pm

 End: 5 May 2024 at 9:15 pm

**Location**

 Woodstock 7883, New Zealand

**Details**

Dine at Woodstock Hotel (3 course Dinner) x 10

## Day 4 Monday, 6 May 2024



### Pick up first half of the group at Woodland Glen Lodge

**Date and time**

 6 May 2024



### Drive from Woodland Glen Lodge to Rimu Lodge

Woodland Glen Lodge, 96 Hau Hau Road, Hokitika 7882, New Zealand

**Date and time**

 Start: 6 May 2024 at 8:05 am

 End: 6 May 2024 at 8:15 am

**Location**

 Start: 96 Hau Hau Road, Hokitika 7882, New Zealand

 End: 33 Seddons Terrace Road, Hokitika 7883, New Zealand



### Pick up second half of the group at Rimu Lodge

**Date and time**

 6 May 2024



### Transfer from Rimu Lodge to Lake Mahinapua

Rimu Lodge, 33 Seddons Terrace Road, Hokitika 7883, New Zealand

**Date and time**

 Start: 6 May 2024 at 8:15 am

 End: 6 May 2024 at 8:30 am

**Location**

 Start: 33 Seddons Terrace Road, Hokitika 7883, New Zealand

 End: 7883, New Zealand



## Cycle Journeys - West Coast Wilderness Trail

Activity • Hokitika 7810, New Zealand



This ride takes you through pristine wetlands and continues through native forest bordering Mahinapua Creek, host to many species of waterfowl and other bird life. Cycle through a scenic reserve with forest giants that were once ubiquitous on the coast.

### Date and time

 Start: 6 May 2024 at 8:30 am

 End: 6 May 2024 at 9:30 am

### Location

 Hokitika 7810, New Zealand

### Details

Wilderness Trail (Wilderness Trail) x 9



## Site Inspection - West Coast Scenic Waterways

Activity • Ruatapu 7883, New Zealand



Located just 4 kilometres south of Hokitika on State Highway 6, heading towards the glaciers, where the Mahinapua Creek joins the West Coast Wilderness Cycle Trail through their property.

### Sunset Cruise:

Enjoy the birdsong tranquility as you take in the scenery; the mirror finished lake amid ancient Rimu and Kamahi trees with the snow-capped mountains in the distance. Capture the picturesque beauty of the Mahinapua waterways along the original route south of Hokitika used by pioneers, gold diggers and early explorers. Experience majestic views of Mt. Cook and the Southern Alps and outstanding West Coast flora, fauna and native rainforests.

### Accommodation:

Enjoy the fresh air and mountain views while you stay at the Kotuku Cottage, Cyclists Escape Cottage, Wetlands Retreat Unit,

Sunset Unit or Sunrise Unit. A full Bed and Breakfast experience. View details of each cottage below.

7 x units

**Date and time**

 Start: 6 May 2024 at 9:30 am

 End: 6 May 2024 at 10:00 am

**Location**

 Ruatapu 7883, New Zealand

**Details**

West Coast Scenic Waterways - Site Inspection (Site Inspection) x 1



## West Coast Scenic Waterways - Eco Adventure Boat Tour

Activity • Ruatapu 7883, New Zealand



Daily Sunset Cruise starting at 7PM

Enjoy the birdsong tranquility as you take in the scenery; the mirror finished lake amid ancient Rimu and Kamahi trees with the snow-capped mountains in the distance. Capture the picturesque beauty of the Mahinapua waterways along the original route south of Hokitika used by pioneers, gold diggers and early explorers. Experience majestic views of Mt.Cook and the Southern Alps and outstanding West Coast flora, fauna and native rain forests.

Customers enjoying our activities are welcome to park self-contained vehicles on the property for the night. If transportation is an issue, transport may be arranged.

Cruises aboard the Eco Adventurer are suitable for all ages.

Things to bring:

Windproof jacket

Warm clothing

Camera

Sun screen and hat

**Date and time**

 Start: 6 May 2024 at 10:00 am

 End: 6 May 2024 at 11:10 am

**Location**

 Ruatapu 7883, New Zealand

**Details**

West Coast Scenic Waterways - Eco Adventure Boat Tour (Adult) x 9



## Transfer from West Coast Scenic Waterways to Heritage Jade

West Coast Scenic Waterways, 389 Ruatapu Road, Ruatapu 7883, New Zealand

### Date and time

Start: 6 May 2024 at 11:10 am

End: 6 May 2024 at 11:20 am

### Location

Start: 389 Ruatapu Road, Ruatapu 7883, New Zealand

End: 86 Revell Street, Hokitika 7810, New Zealand



## Heritage Jade - Story of Pounamu

Activity • Hokitika 7810, New Zealand



Pounamu Greenstone, also known as New Zealand jade, is found in the foothills of the Southern Alps behind Hokitika in the West Coast region. One of these pounamu fields is the Arahura River, home of the most beautiful pounamu stones. Heritage Jade in Hokitika is where you will find this beautiful pounamu designed and carved exclusively by Colin Davidson. Colin, of Ngāi Tahu descent from local Iwi Te Runanga O WaeWae, is one of the few carvers that both gathers and shapes New Zealand's most sacred stone.

### Date and time

Start: 6 May 2024 at 11:20 am

End: 6 May 2024 at 11:50 am

### Location

Hokitika 7810, New Zealand

### Details

Story of Pounamu (Adult) x 9



## Transfer from Heritage Jade to Theatre Royal Hotel

Heritage Jade, 86 Revell Street, Hokitika 7810, New Zealand

### Date and time

Start: 6 May 2024 at 11:50 am

End: 6 May 2024 at 12:20 pm

### Location

Start: 86 Revell Street, Hokitika 7810, New Zealand

End: 81 Seddon Street, Kumara 7832, New Zealand



## Site Inspection - Theatre Royal Hotel

Guide • Kumara, New Zealand



Step back into yesteryear when The Theatre Royal Hotel attracted visiting troupes and entertainers from all across the world. Lovingly restored to a sublime standard, with all the conveniences of the modern age.

- 4 x cottages
- 2 x Suites
- 6 x hotel rooms

### Date and time

Start: 6 May 2024 at 12:20 pm

End: 6 May 2024 at 1:00 pm

### Location

Kumara, New Zealand

### Details

Site Inspection (Site Inspection) x 1



## Transfer from Theatre Royal Hotel to Greymouth Train Station

Theatre Royal Hotel, 81 Seddon Street, Kumara 7832, New Zealand

### Date and time

Start: 6 May 2024 at 1:00 pm

End: 6 May 2024 at 1:30 pm

### Location

Start: 81 Seddon Street, Kumara 7832, New Zealand

End: 164 MacKay Street, Greymouth 7805, New Zealand



## TranzAlpine Train

Train



### Great Journeys New Zealand

TranzAlpine - Greymouth to Christchurch

The TranzAlpine is rated as one of the world's best train journeys, travelling covering 223 km (139 miles) one-way, taking just under 5 hours from one coast of New Zealand to the other, over the spectacular Southern Alps.

Our Scenic Class carriage experience combines comfort and panoramic views, making our trains the perfect way to explore New Zealand.

With spacious seating, airy ambience, and generous amounts of legroom, our Scenic Class carriages deliver unrestrained comfort. And to heighten this comfort, we've added air conditioning and state-of-the-art airbag suspension to guarantee a smooth ride across New Zealand's rugged terrain.

Experience spectacular views of dramatic alpine landscapes; snow-capped mountain peaks, thrilling viaducts, braided rivers, and sub-tropical rain forests.

Check in at least 20 minutes prior to the train's departure.

#### Date and time

 Departure: 6 May 2024 at 2:05 pm (Check-in 1:30 pm)

 Arrival: 6 May 2024 at 7:00 pm

#### Details

TranzAlpine (Greymouth - Christchurch (Scenic Plus)) x 9



### Accommodation (1 night)

Christchurch 8013, New Zealand



Hotel Montreal fulfils everything you expect of 5-star accommodation: 26 rooms and apartment suites which vary in scale and layout central city's largest rooms, a restaurant, free private parking for guests who drive and 24-hour front desk.

Sitting in the heart of the inner-city, just a stone's throw from Hagley Park and within walking distance to the city.

#### Date and time

 Check-in: 6 May 2024 at 7:30 pm

 Check-out: 7 May 2024 at 8:00 am

#### Location

 Christchurch 8013, New Zealand

#### Details

Hotel Montreal (Room Only) x 9



## Farewell Drinks & Nibbles



For our last night together, we will celebrate with a few drinks and nibbles to end on a high before TRENZ kicks off.

From 19:30 to 22:00

### Date and time

 6 May 2024

## Day 5 Tuesday, 7 May 2024



## END OF FAMIL

### Date and time

 7 May 2024

## **TERMS AND CONDITIONS**

### **IMPORTANT INFORMATION**

#### **INCLUSIONS**

Hosted domestic air travel, accommodation, internet, transport, meals and sightseeing as detailed on the itinerary.

All other costs including items of a personal nature, such as phone calls, mini bar, internet and laundry from accommodation will be at your own expense and some meals may also be at your own expense.

The arrangements in this itinerary have been made especially for you with the generous support and cooperation of the Regional Tourism Organisations (RTOs), accommodation, transport and product suppliers as detailed.

#### **PASSPORTS AND VISAS**

Please ensure that you hold a current passport with at least six months validity left on it. If you require a Visa please ensure that this is confirmed.

#### **MEDICATION**

Visitors bringing in a quantity of medication are advised to carry a doctor's certificate to avoid possible problems with New Zealand Customs. Doctor's prescriptions are needed to obtain certain drugs in New Zealand.

#### **TRAVEL AND MEDICAL INSURANCE**

Please arrange adequate travel insurance coverage prior to your departure for New Zealand.

#### **LUGGAGE**

Please ensure your luggage is clearly labelled with your name and contact details. The luggage limit on Air New Zealand domestic flights is 23kg plus a small cabin bag is allowed. Charges apply to excess luggage.

#### **DRESS CODE**

Smart Casual

#### **CLOTHING REQUIREMENTS**

All participants must bring with them:

Gloves

hat and scarf

Waterproof rain coat

Warm jacket

Closed toe comfortable walking shoes

Small day/back pack  
Sunscreen  
Swimsuit (if applicable for your famil)

## **BIOSECURITY IN NEW ZEALAND**

New Zealand has strict biosecurity procedures at airports to prevent the introduction of pests and diseases of animals and plants.

***All food items brought into New Zealand, even the smallest amounts, need to be declared. Tourism New Zealand recommends that you do not pack any food products for your trip.***

Any food you are provided on the plane needs to be left on the plane, disposed of in one of the airport disposal bins or declared.

Any hiking shoes, sporting or camping equipment you bring should be declared at the border where they will be checked for soil, plant matter and seeds. We recommend that if you are bringing these items, you pack them in an accessible place.

It is not illegal to bring these items into the country as long as you declare them on the passenger arrival card you will be given on the plane. Failing to declare food, plants or equipment that may carry soil or plant matter, may result in a fine. For detailed information please go to the New Zealand Customs Service site at:

<http://www.customs.govt.nz/features/prohibited/imports/Pages/default.aspx>

## **CURRENCY**

The currency of New Zealand is the New Zealand Dollar. Major credit cards are widely accepted in hotels, banks and shops. ATMs accept cards that are part of the Cirrus, Maestro or Plus systems that have a four-digit PIN encoded. Check with your bank before departure if you are unsure of the international status of a card you plan to use in New Zealand.

## **GOODS AND SERVICES TAX**

All goods and services purchased in New Zealand are subject to a 15% GST, which is usually included in the displayed price. Visitors cannot claim refunds on this tax, although if a supplier agrees to export an item to a visitor's home address, GST is not charged on the goods or freight.

## **DEPARTURE TAX**

A \$NZ25 departure tax is included in your flight tickets.

## **TIPPING**

Tipping in New Zealand is not customary – even in restaurants and bars. However, tipping for good service or kindness is at the discretion of the visitor. Hotels and restaurants in New Zealand do not add service charges to their bills except on public holidays.

## **QUALMARK**

Qualmark is the world's first comprehensive quality assurance programme dedicated to the tourism industry and is New

Zealand tourism's official quality mark. Most of the accommodation, attractions, activities and transport in your itinerary are Qualmark endorsed. For further information visit [www.qualmark.co.nz](http://www.qualmark.co.nz)

### **DRIVERS LICENCE**

If you have indicated you are willing to drive on the family please bring your current drivers licence (if with English text), an official English translation or an International Drivers Permit. This is required by New Zealand law. All drivers must also read the 'What's different about driving in New Zealand' (link below). <http://www.nzta.govt.nz/resources/whats-diff-driving-nz/>

### **DRINKING AND DRIVING**

New Zealand has strict drink driving laws. We recommend that you designate a sober driver for each vehicle if your group is travelling after drinking.

### **SMOKING**

Smoking at airports is not allowed in terminal buildings. Most hotels no longer offer smoking rooms. Smoking inside public restaurants and bars has been prohibited.

### **HEALTH AND SAFETY**

New Zealand is generally a very safe place in which to travel. However, you should take the same precautions here as you would at home to protect your valuables and keep yourself safe. Take copies of your important documents (like your passport and credit cards), and keep them separate from the originals. You should also keep a record of the description and serial number of valuable items (like digital cameras). Always lock your accommodation and vehicle and keep windows secure when you're not around.

Don't carry large amounts of cash or expensive jewellery. If withdrawing money from a machine, withdraw small amounts only - preferably during the day and shield your pin. When out at night, keep to well-lit places where other people are present. Don't take short cuts through parks or alleyways. Travel with someone you know. Store valuables securely, ideally in a safe at your accommodation. Never leave valuables or important documents in parked vehicles. Never leave bags, backpacks, wallets or cameras unattended in any public place, especially airports, ferry terminals or bus/railway stations.

### **EMERGENCY INFORMATION**

In the unlikely event of an emergency, your Tourism New Zealand host will be able to advise you.

If you are unable to contact your Tourism New Zealand host, please contact the Regional Tourism Organisation in the region you are visiting.

The emergency telephone number in New Zealand is **111**. It is a free phone call. If you have an emergency and need a quick response from the Police, the Fire Service, Ambulance or Search and Rescue, dial 111.